



# **Quality chart**









1. Quality chart



2. Completeness of data

## A complete product file = better purchase motivation for customers



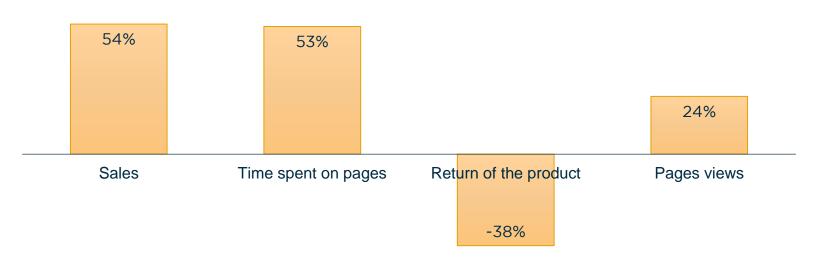
#### **TOP 5 ELEMENTS THAT MOTIVATE THE PURCHASE:**

- 1. Visuals of products
- 2. Detailed informations
- 3. Good visual quality
- 4. Adapted delivery method
- 5. Product details and zoom



**Customers B2B:** A qualitative visual has a better impact on the purchase decision than the description.

#### A good quality visual lead to:



## What are the factors to consider?









A completeness of normalised data

These two factors are **normalised** and should be **respected according to the quality chart described** in the next slides. She is also available in the Terms Of Use of Mirakl, accessible by double clicking here:







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## Proportions, colors and products visuals



The Product visuals uploaded by the Supplier on the Platform must respect the following quality criteria:

- **Respect of proportions:** The products must **not appear deformed**; the images must show the product in the respect of its real proportions.
- <u>Colors:</u> The images must be in color and must show the product in its actual colors. Images in black and white that have been subject to a process that is denaturing the actual feature of the product will be rejected.
- Content: The products must be displayed on a white background without text or logo.

## What to do and what not to do







- Proportional picture of the product.
- Product on a white background.
- In colour.

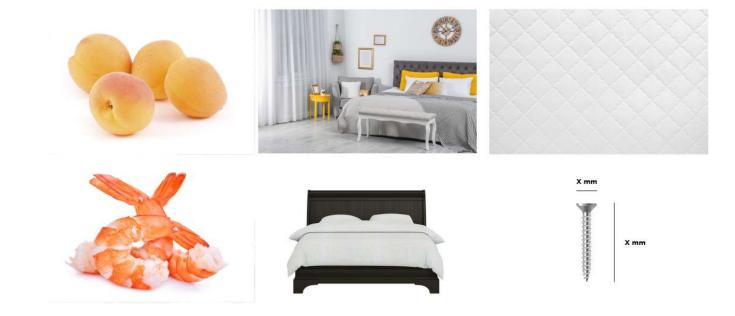




- Picture not proportional of the product.
- Picture in black and white.
- Product not on a white background.





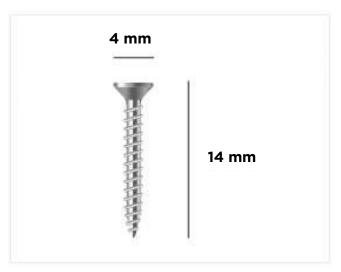


- A white background is always used for our products' pictures. This visual is always in first position.
- It is possible to use a picture putting on stage the product. This visual is always in second position.
- For tooling products, he is recommending to have pictures of the product isolated with his dimensions.

## What to do and what not to do











- Proportional picture of the product.
- Product on a white background.
- Dimensions that are indicated for a tool product.

- Picture not proportional of the product.
- Product not on a white background.
- Dimensions that are not indicated for a tool product.

**A**STORE



## Format, weight, dimensions, colorimetry and resolution

#### **Provision of visuals:**

- **Format:** Only images in JPG or PNG format will be accepted. Images in another format will be automatically rejected during the verification stage of the product creation workflow.
- **Dimensions:** The recommended dimensions are 600 x 400 pixels.
- <u>Weight:</u> The recommended weight for an image is between 30 Ko and 50 Ko. If images exceed 500 Ko, they will be automatically rejected during the verification stage of the product creation workflow.
- <u>Colorimetry:</u> To better respect the actual appearance of the Products, the images must be provided with a color depth according to the TrueColor standard: 24/32 bpp.
- **<u>Resolution:</u>** To achieve a nice interpretation, the recommended resolution is 300 DPI. The minimum resolution to obtain a correct one is 72 DPI.







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## **Both types of data**



There are two types of data you need to complete in order to get the most optimal product file:

<u>The attributes:</u> This applies to all the items you need to select when completing your catalog templates. This is the conditioning of your product, its brand, its sales unit etc. By completing the attributes, your product will be better referenced in the ASTORE SHOP catalog. Attributes will also be used as filters.

**The texts fields:** It's all the other things you have to write. It can be the title or the product description.

Your **product title** must follow the following nomenclature: "**Product Label\_Conditioning**". A good title makes it easier for the customer to find a product and then filter it according to what he is looking for (brand, conditioning, quality or origin signs, etc.).

Your description must clearly indicate all the technical characteristics of the product. A good description comforts the customer in purchasing your product and replaces arguments that could be made by a seller.

## List of attributes and texts fields\*

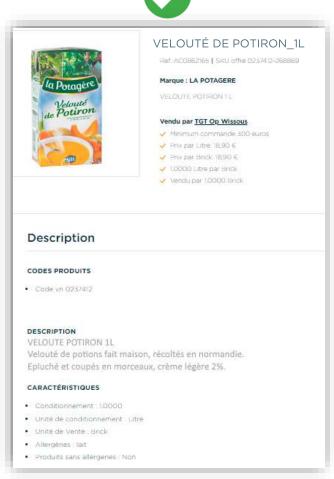


Attributes		Texts fields	
<ul> <li>Common to all product: <ul> <li>Sales unit</li> <li>Conditioning unit</li> <li>Industrial</li> <li>Brand product</li> <li>Native country</li> <li>order</li> <li>Tax class</li> <li>Selection of sign</li> <li>Planet 21 (yes / no)</li> </ul> </li> <li>For food product: <ul> <li>Allergens</li> <li>Additives</li> <li>Flavored</li> <li>Aroma</li> <li>Specific ingredient</li> <li>Country of origin</li> <li>Country of transformation</li> <li>Perishable (yes / no)</li> <li>Container unit</li> <li>Storage temperature</li> <li>Acronym of quality or origin</li> </ul> </li> </ul>	For non-food product:  Concentrated product  Accessibility compliance  Electric class  Energy class  Label  Production index  Depth unit  Unit height  Unit length  Unit power  Unit pressure  Unit speed  Unit width  Washable  Wood color  For IT product:  Internet Access Rate  Hotline  Type Internet access	Common to all products:  SKU shop Sales coefficient Conditioning EAN UPC MPN ISBN VN Variant ID Product label Long product description Short product description Technical sheet Instructions for use Sku instructions Sku Accor Accor product code Product reference Operator referral code  For food product: Capacity	<ul> <li>For non-food product:</li> <li>Description of the technology</li> <li>Standard number</li> <li>Textile finish</li> <li>Weight</li> <li>Dimension Length, Width, Height, Depth</li> </ul>

<sup>\*</sup>Non-exhaustive list that can evolve.

## What to do and what not to do





- Title that respects the nomenclature.
- Full description.
- Selected attributes.



la Potagère Velouté de Potiron	crème légère 2% 1 litre la potagère velouté de potir Ref. ACOBE2165   SKU offre 025/412-268869  Marque : LA POTAGERE  VELOUTE POTIRON 1 L  Vendu par <u>TGT Op Wissous</u>
Description  CODES PRODUITS	
DESCRIPTION	

- Title does not respect the nomenclature.
- Description not completed.
- Attributes not selected.

## What it should not be add into description



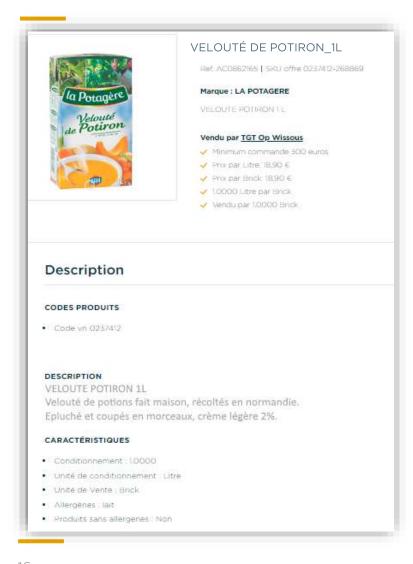
- Do not put a false description.
- Do not indicate contact details such as a phone number, an email address or a link to a
  website.
- Do not judge the product, just describe it.
- Do not compare with other products.



Astore reserves the right to block product that do not comply with the Quality chart.

We invite you to contact your buyer if you need further information on the Quality chart.

### To resume...



#### A complete product file have :

#### Quality visual:

- ✓ Proportional for the product.
- ✓ On a white background (Always in 1st position).
- ✓ In colour.
- ✓ Dimensions that are indicated for a tool product.
- ✓ Possibility to put on stage the product (Always in 2<sup>nd</sup> position).
- ✓ With a weight between 30 Ko and 50 Ko, a format in JPEG or PNG and dimension 600 x 400 pixels.

#### A completeness of data :

- ✓ With the product title must follow the following nomenclature: "Product Label\_Conditioning".
- ✓ A description that describes all the technical characteristics of the product.
- ✓ Complete all attributes.